

FIG. 2

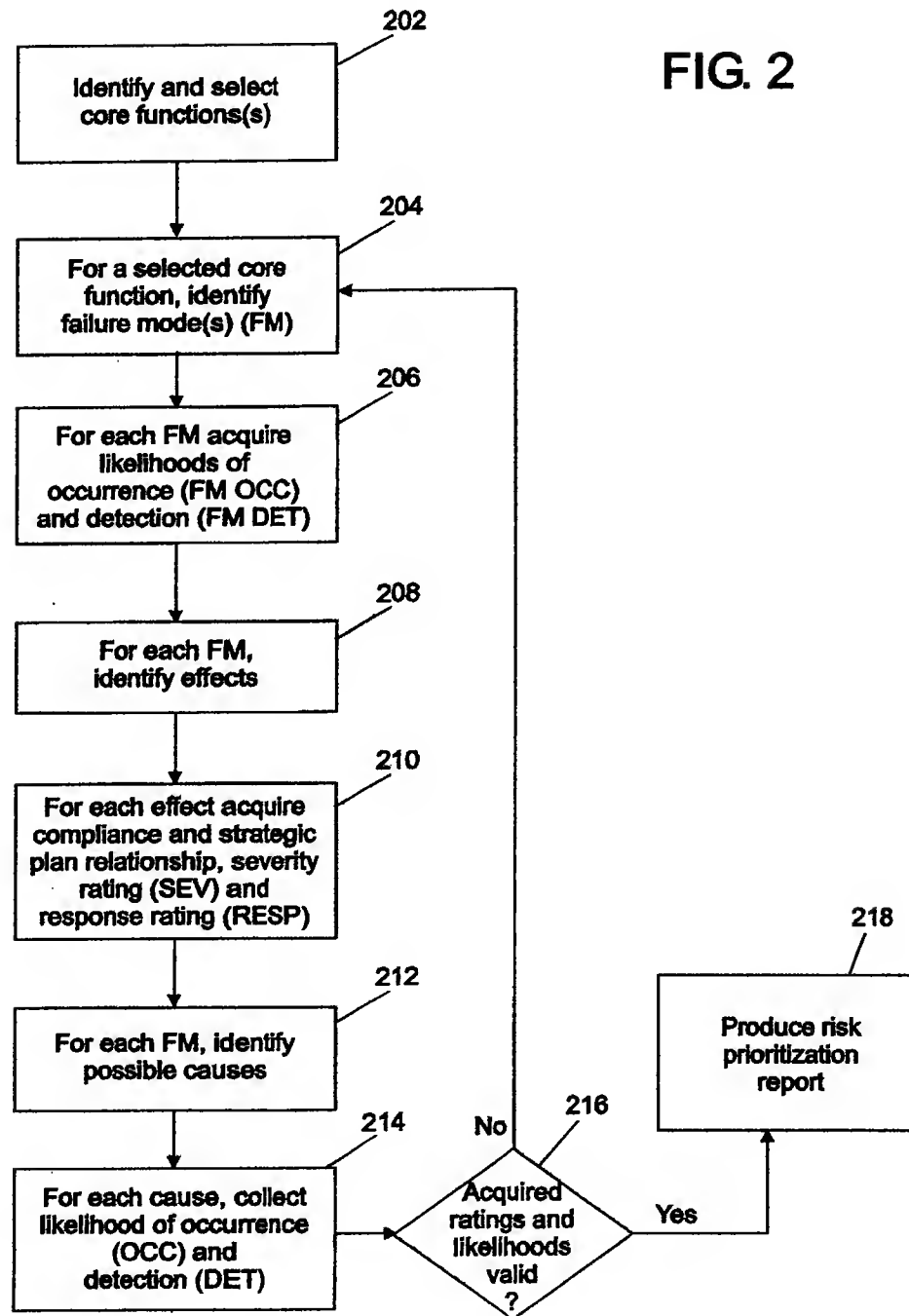


FIG. 3

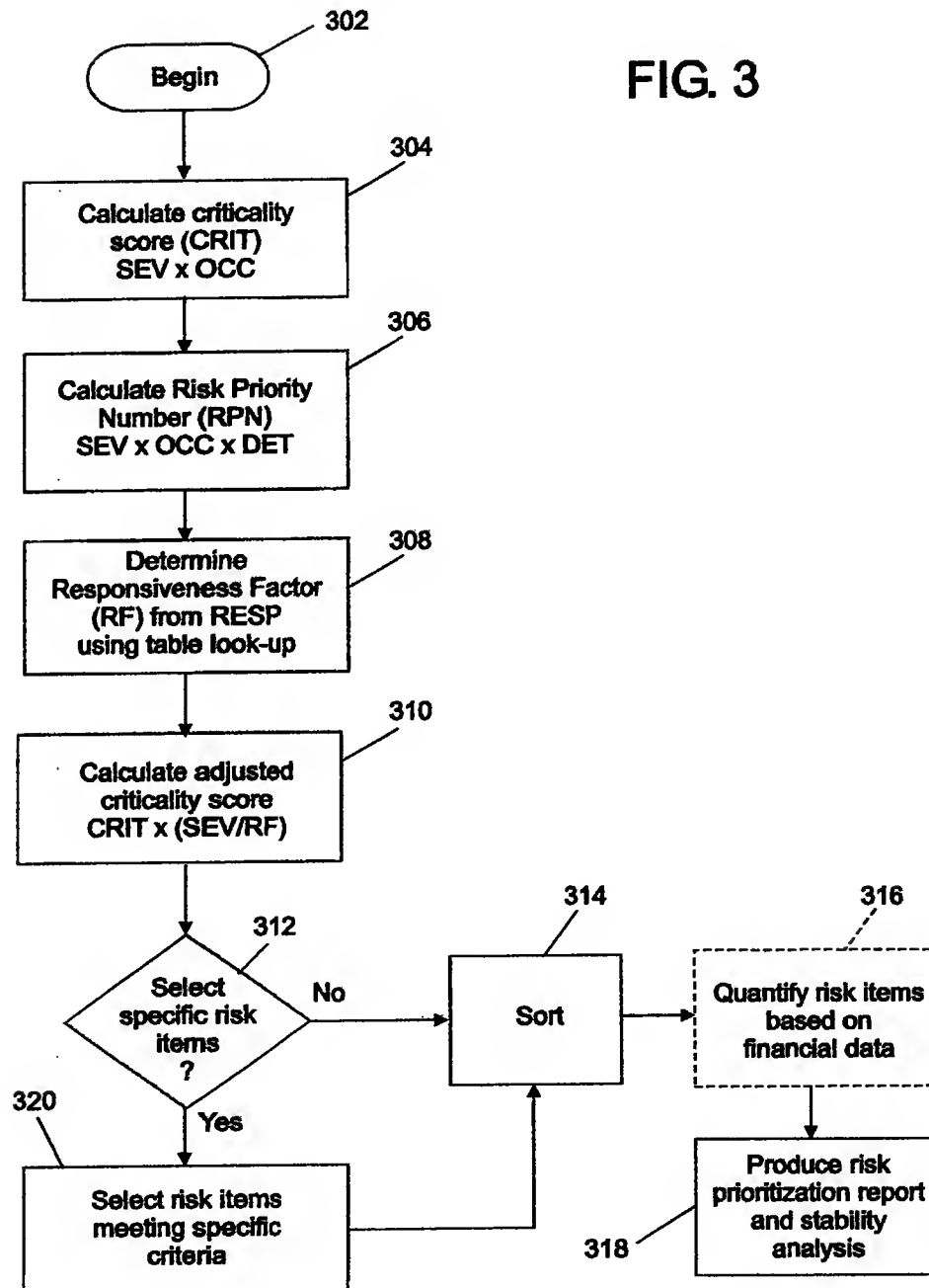


FIG. 4

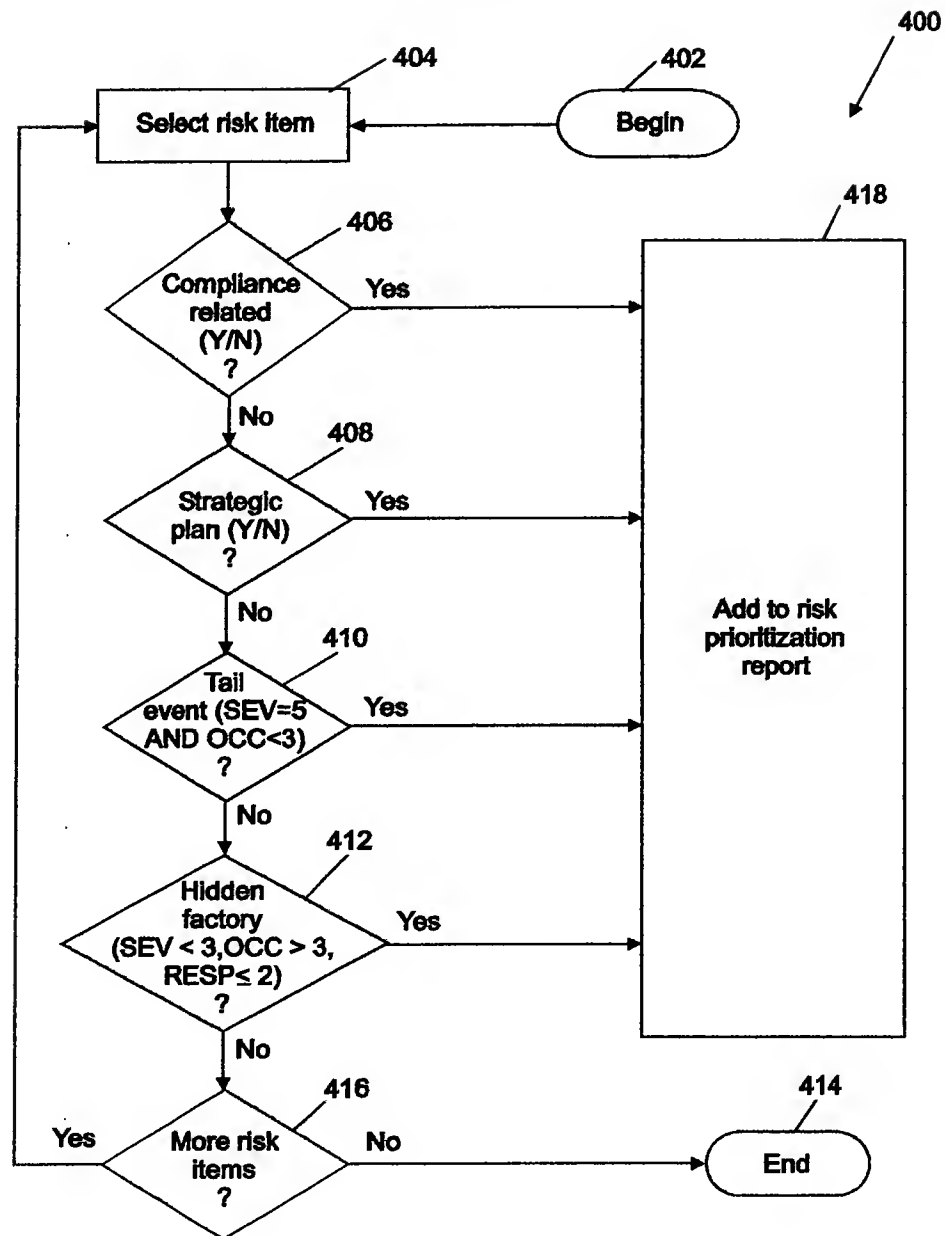


FIG. 5

500

<div>502</div> <div>Failure Mode: Any way in which a particular event or task that is critical to the delivery of a core function fails to execute or complete successfully</div>		Organization	Function/ Delivery Process	Activity or Process Event	Failure Modes	Overall FM OCC	Overall FM DET
		504	506	508	510	512	514

FIG. 6

600

602 { Risk Effects:  
 Impacts the failure mode potentially has on the unit being  
 assessed, or customers or delivery partners served by  
 each function

Function/ Delivery Process	Failure Modes	Activity or Process Event	Customer, Delivery Partner and Unit Effects (one per line)	Compliance Concern? Y/N	If Compliance= Y, Which Regulations or Laws?	Strategic Plan Related?	Scoring		
							SEV RATING		RESP RATING
↑ 604	↑ 606	↑ 608	↑ 610	↑ 612	↑ 614	↑ 616	↑ 618	↑ 620	

Cause: A "trigger" or reason the failure mode occurs.						
Function/ Delivery Process	Activity or Process Event	Failure Modes	Causes of Failure Mode	How is the cause detected?	OCC RATING	DET RATING

710
714
718
720

800

802

804

806

808

810

812

Function

Process

Failure

Effect

Causes

Controls

SEV

OCC

Criticality

DET

RPN

RESP

Adjusted Criticality

814

FIG. 8



[illegible]

912

FIG. 10

